Guide Summary

Use this guide to determine the exact versions of the locally installed Adobe software that are currently supported by Certiport for Adobe Certified Professional



Live-in-the-Application (LITA) exam delivery. Minor support version info is also maintained on our <u>Adobe Program</u> <u>Support</u> page under the **Technical Requirements** section.

Minor Version Support Table:

Application							
	2021		2022			2023	2024
	Not	Supported	Not	Supported	Not	Supported	Not Yet
	supported		Supported		Supported		Released
After Effects		All		All		All (23.0-23.6)	Not Yet
							Released
Animate		All		All		All (23.0-	Not Yet
						23.0.2)	Released
Dreamweaver		All	No major ve	rsion in 2022	or 2023		
Illustrator	25.4.1-	25.0 -		All		All (27.0-27.9)	Not Yet
	25.4.4	25.3.1					Released
		25.4.5 -					
		25.4.8					
InDesign		All		All		All (18.0-18.5)	Not Yet
							Released
Photoshop	22.0.x -	22.3.1 –		All	24.3 and	24.0-24.4.1,	Not Yet
	22.3.0	22.5.9			24.6	24.5, 24.7 and	Released
						24.7.1	
Premiere Pro		All		All		All (23.0-23.6)	Not Yet
							Released

Legend: Supported Not supported Not Yet Released

Adobe Exam Version Support Strategy:

The following tables show how you can obtain versions compatible with the Adobe Certified Professional exams as of October 2023.

Creative Cloud Teams Subscription							
	2021		2022		2023		
	CC Desktop	Adobe	CC Desktop	Adobe	CC Desktop	Adobe	
	Арр	Admin	Арр	Admin	Арр	Admin	
Application		Console		Console		Console	
After Effects	No	No	No	No	Yes	Yes	
Animate	No	No	No	No	Yes	Yes	
Dreamweaver	Yes	Yes	N/A	N/A	N/A	N/A	
Illustrator	No	No	No	No	Yes	Yes	
InDesign	No	No	No	No	Yes	Yes	
Photoshop	No	No	No	No	Yes	Yes	
Premiere Pro	No	No	No	No	Yes	Yes	

Creative Cloud Enterprise Subscription								
	2021		2022		2023			
	CC Desktop	Adobe	CC Desktop	Adobe	CC Des	ktop	Adobe	
	Арр	Admin	Арр	Admin	Арр		Admin	
Application		Console		Console			Console	
After Effects	No	No	No	Yes	Yes	Yes		
Animate	No	No	No	Yes	Yes	Yes		
Dreamweaver	No	No	N/A	N/A	N/A	N/A		
Illustrator	No	No	No	Yes	Yes	Yes		
InDesign	No	No	No	Yes	Yes	Yes		
Photoshop	No	No	No	Yes	Yes	Yes		
Premiere Pro	No	No	No	Yes	Yes	Yes		

What is Adobe Long-Term Support?

Details of Adobe Long Term Supported Versions (LTS) can be reviewed on their website.

When a security patch to a LTS version is released, Certiport tests it as quickly as possible. During this validation period, if the unpatched LTS version was supported, the patches version should continue to run, unless the security patch was a breaking change. After validation, Certiport updates this guide and the Technical Requirements page to indicate whether the new LTS version is supported.

Supported Application Versions for the Adobe Certified Professional Exams

The following table shows which applications can be used to run the exam in the long-term supported versions of the 2021 to 2023 applications. It also shows which minor application versions can be used to run the 2021 exam.

	2021 LTS	Supported 2021	2022 LTS	Supported	2023 LTS	Supported
		application versions		2022 application versions		2023 application versions
After Effects	Supported	18.0 - 18.4.6	Supported	22.0 - 22.6.5	Supported	23.0 - 23.6
Animate	Supported	21.0 - 21.0.12	Supported	22.0 - 22.0.10	Supported	23.0 - 23.0.2
_				No 2022 or 2023 version		
Dreamweaver	Supported	21.0 - 21.3		released		27.0.27.0
Illustrator	Supported	25.0 – 25.3.1 and 25.4.5 25.4.8	Supported	26.0 - 26.5.3	Supported	27.0 - 27.9
InDesign	Supported	16.0 - 16.4.3	Supported	17.0 – 17.4.2	Supported	18.0 - 18.5
Photoshop	Supported	22.3.1 - 22.5.9	Supported	23.0 - 23.5.5	Supported	24.0 - 24.4.1 and 24.5, 24.7, & 24.7.1
Premiere Pro	Supported	15.0 - 15.4.5	Supported	22.0 - 22.6.4	Supported	23.0 - 23.6

Important: Adobe only supports the 2021, 2022, and 2023 applications on Mac OSX 11.0 (Big Sur) or higher.

Frequently Asked Questions

Q: How do I install the required versions of the applications from Creative Cloud Desktop?

A: Open the Creative Cloud desktop application. On the application tile, click the "..." and choose "Other Versions". Click Install next to the desired version of the application.

Q: I cannot install the 2022 version of the application from Creative Cloud Desktop.

A: When Adobe released the 2024 versions of the applications, they discontinued support for the 2022 versions of the applications in Creative

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Photoshop v 19.1.9

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Cloud Desktop. If you do not have access to Admin Console to create a package, you need to install and administer the 2023 exams.

Q: What is the difference between a Named User License and a Feature Restricted User License? **A:** Adobe software is licensed using one of two models:

- **Named user license** This licensing model requires users to sign in before they can use Adobe software. The user can only be simultaneously signed in on two computers. Users can install, update, and launch applications from Creative Cloud Desktop.
- **Feature-restricted license** This licensing model does not require users to sign in. Applications can be deployed only by creating Adobe Admin Console packages. Creative Cloud Desktop is not installed.

Contacting Support

Find <u>Answers</u> online or Contact Support through Phone, Email, or Live Chat. Support is available Monday through Friday 6am to 5pm MT