Guide Summary

Use this guide to determine the exact versions of the locally installed Adobe software that are currently supported by Certiport for Adobe Certified Professional



Live-in-the-Application (LITA) exam delivery. Minor support version info is also maintained on our <u>Adobe Program</u> <u>Support</u> page under the **Technical Requirements** section.

Minor Version Support Table:

| Application | | | | | | | |
|---------------|-----------|-----------|-------------|---------------|-----------|-----------------|----------|
| | 2021 | | 2022 | | | 2023 | 2024 |
| | Not | Supported | Not | Supported | Not | Supported | Not Yet |
| | supported | | Supported | | Supported | | Released |
| After Effects | | All | | All | | All (23.0-23.6) | Not Yet |
| | | | | | | | Released |
| Animate | | All | | All | | All (23.0- | Not Yet |
| | | | | | | 23.0.2) | Released |
| Dreamweaver | | All | No major ve | rsion in 2022 | or 2023 | | |
| Illustrator | 25.4.1- | 25.0 - | | All | | All (27.0-27.9) | Not Yet |
| | 25.4.4 | 25.3.1 | | | | | Released |
| | | 25.4.5 - | | | | | |
| | | 25.4.8 | | | | | |
| InDesign | | All | | All | | All (18.0-18.5) | Not Yet |
| | | | | | | | Released |
| Photoshop | 22.0.x - | 22.3.1 – | | All | 24.3 and | 24.0-24.4.1, | Not Yet |
| | 22.3.0 | 22.5.9 | | | 24.6 | 24.5, 24.7 and | Released |
| | | | | | | 24.7.1 | |
| Premiere Pro | | All | | All | | All (23.0-23.6) | Not Yet |
| | | | | | | | Released |

Legend: Supported Not supported Not Yet Released

Adobe Exam Version Support Strategy:

The following tables show how you can obtain versions compatible with the Adobe Certified Professional exams as of October 2023.

| Creative Cloud Teams Subscription | | | | | | | |
|-----------------------------------|------------|---------|------------|---------|------------|---------|--|
| | 2021 | | 2022 | | 2023 | | |
| | CC Desktop | Adobe | CC Desktop | Adobe | CC Desktop | Adobe | |
| | Арр | Admin | Арр | Admin | Арр | Admin | |
| Application | | Console | | Console | | Console | |
| After Effects | No | No | No | No | Yes | Yes | |
| Animate | No | No | No | No | Yes | Yes | |
| Dreamweaver | Yes | Yes | N/A | N/A | N/A | N/A | |
| Illustrator | No | No | No | No | Yes | Yes | |
| InDesign | No | No | No | No | Yes | Yes | |
| Photoshop | No | No | No | No | Yes | Yes | |
| Premiere Pro | No | No | No | No | Yes | Yes | |

| Creative Cloud Enterprise Subscription | | | | | | | | |
|--|------------|---------|------------|---------|--------|------|---------|--|
| | 2021 | | 2022 | | 2023 | | | |
| | CC Desktop | Adobe | CC Desktop | Adobe | CC Des | ktop | Adobe | |
| | Арр | Admin | Арр | Admin | Арр | | Admin | |
| Application | | Console | | Console | | | Console | |
| After Effects | No | No | No | Yes | Yes | Yes | | |
| Animate | No | No | No | Yes | Yes | Yes | | |
| Dreamweaver | No | No | N/A | N/A | N/A | N/A | | |
| Illustrator | No | No | No | Yes | Yes | Yes | | |
| InDesign | No | No | No | Yes | Yes | Yes | | |
| Photoshop | No | No | No | Yes | Yes | Yes | | |
| Premiere Pro | No | No | No | Yes | Yes | Yes | | |

What is Adobe Long-Term Support?

Details of Adobe Long Term Supported Versions (LTS) can be reviewed on their website.

When a security patch to a LTS version is released, Certiport tests it as quickly as possible. During this validation period, if the unpatched LTS version was supported, the patches version should continue to run, unless the security patch was a breaking change. After validation, Certiport updates this guide and the Technical Requirements page to indicate whether the new LTS version is supported.

Supported Application Versions for the Adobe Certified Professional Exams

The following table shows which applications can be used to run the exam in the long-term supported versions of the 2021 to 2023 applications. It also shows which minor application versions can be used to run the 2021 exam.

| | 2021 LTS | Supported 2021 | 2022 LTS | Supported | 2023 LTS | Supported |
|---------------|-----------|------------------------------------|-----------|---------------------------------|-----------|--|
| | | application versions | | 2022 application versions | | 2023 application versions |
| After Effects | Supported | 18.0 - 18.4.6 | Supported | 22.0 - 22.6.5 | Supported | 23.0 - 23.6 |
| Animate | Supported | 21.0 - 21.0.12 | Supported | 22.0 - 22.0.10 | Supported | 23.0 - 23.0.2 |
| _ | | | | No 2022 or 2023 version | | |
| Dreamweaver | Supported | 21.0 - 21.3 | | released | | 27.0.27.0 |
| Illustrator | Supported | 25.0 – 25.3.1 and 25.4.5 25.4.8 | Supported | 26.0 - 26.5.3 | Supported | 27.0 - 27.9 |
| InDesign | Supported | 16.0 - 16.4.3 | Supported | 17.0 – 17.4.2 | Supported | 18.0 - 18.5 |
| Photoshop | Supported | 22.3.1 - 22.5.9 | Supported | 23.0 - 23.5.5 | Supported | 24.0 - 24.4.1 and 24.5, 24.7, & 24.7.1 |
| Premiere Pro | Supported | 15.0 - 15.4.5 | Supported | 22.0 - 22.6.4 | Supported | 23.0 - 23.6 |

Important: Adobe only supports the 2021, 2022, and 2023 applications on Mac OSX 11.0 (Big Sur) or higher.

Frequently Asked Questions

Q: How do I install the required versions of the applications from Creative Cloud Desktop?

A: Open the Creative Cloud desktop application. On the application tile, click the "..." and choose "Other Versions". Click Install next to the desired version of the application.

Q: I cannot install the 2022 version of the application from Creative Cloud Desktop.

A: When Adobe released the 2024 versions of the applications, they discontinued support for the 2022 versions of the applications in Creative

Ps
Photoshop v 19.1.9

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Cloud Desktop. If you do not have access to Admin Console to create a package, you need to install and administer the 2023 exams.

Q: What is the difference between a Named User License and a Feature Restricted User License? **A:** Adobe software is licensed using one of two models:

- **Named user license** This licensing model requires users to sign in before they can use Adobe software. The user can only be simultaneously signed in on two computers. Users can install, update, and launch applications from Creative Cloud Desktop.
- **Feature-restricted license** This licensing model does not require users to sign in. Applications can be deployed only by creating Adobe Admin Console packages. Creative Cloud Desktop is not installed.

Contacting Support

Find <u>Answers</u> online or Contact Support through Phone, Email, or Live Chat. Support is available Monday through Friday 6am to 5pm MT